

HSJ AWARDS 2020

Partnered with



CELEBRATING 40 YEARS OF HEALTHCARE EXCELLENCE

PROJECT SHOWCASE

FOREWORD

HSJ reports on the NHS every day. We know that many staff are fatigued to the point of exhaustion, are struggling with the mental health problems that have been among the pandemic's most pernicious legacies and – to be honest – are just royally fed up with the world in general.

But we also know, that despite all of that – the NHS has continued to deliver care which is envied by the majority of the world's population. Furthermore, innovation has blossomed during the pandemic, with leaps in areas like the use of digital technology and improvements in care pathways that would have taken years – maybe decades – pre-pandemic.

The pandemic has not seen NHS staff retreat to their bunkers. Instead, more staff of all kinds than ever before have thrown themselves into finding new and better ways of doing things.

The proof of this particular pudding comes in the form of the winning entries to this year's HSJ Awards. You can read about each one in this 'book' and also hear direct from our judges about why these entries won each fiercely contested category.

To have simply survived the last year as an NHS worker is a source of pride. To have done so while devising and/or delivering an innovative service change or project is astonishing.

HSJ would like to thank all the entrants to this year's awards and to add our congratulations to those already being received by those who were shortlisted and, particularly, those who have won each category.

Nobody in the NHS is likely to forget 2020. We hope the HSJ Awards will help remind all that among the trauma and the struggle, the NHS still managed to improve services and break new ground for the benefit of patients and staff.



Alastair McLellan
Editor
HSJ

HEADLINE PARTNER

The HSJ awards are renowned for shining a bright and brilliant spotlight on the inspirational ideas and initiatives that make a crucial difference every day to our NHS. For the fifth year running, GRI is proud to be the headline partner.

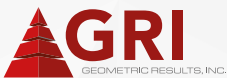
As a specialist provider of neutral vendor, outsourced recruitment solutions that deliver the agency rate cap, we know that creating a service where excellence, innovation, and efficiencies combine to ensure better outcomes is good for everyone.

The HSJ awards are all about honouring a multi-faceted collection of large transformative programmes to small, yet equally powerful, game changing ideas. It is about recognising the teams behind the service delivery, the technology behind the teams, and the individuals within those teams who have thought "how could we do this differently" so that the NHS can deliver the very highest quality of compassionate, life-changing, and life-saving care. This is the shared passion and determination which connects each and every one of you.

Congratulations to all the shortlisted organisations, highly commended and the winners for your incredible work. In these challenging times you serve as an inspiration to organisations up and down the country, encouraging teams to continually improve and adapt best practices – you deserve every accolade.



Andrew Preston
Chief Executive Officer
GRI



GRI in the UK provides an award-winning outsourced solution to managing the agency rate cap and ensuring that quality, compliant temporary workers are booked onto every shift. Since 2001, we have revolutionised the procurement and management of recruitment agency services, achieving significant savings and compliance assurance for both private healthcare organisations and the NHS. Through a blend of account management and technology, we drive fairer commercial relationships and higher standards amongst supplying recruitment agencies. Agency charges are standardised and controlled, administrative burdens minimised, and compliance bolstered.

Our neutral vendor model is particularly adept at flexing to meet sudden requirements with a proven track record in managing this precise scenario. Whether these are large scale, unplanned surges such as sickness or large scale planned surges during contract mobilisations, our extensive agency reach and ability to move fast is a key reason why hiring organisations choose to partner with GRI.

During the Covid-19 pandemic, we are proud to have supported one of our facilities management clients on a rapid build and fit-out project for the NHS Project Nightingale Hospital in London. We facilitated the deployment of over 500 workers per day supporting this key service, with our teams working through the night in partnership with our panel agencies to deliver.

We also help organisations optimise their approach to bank management. With both our bank and agency management solutions powered by our leading-edge, intuitive e-tips® technology, clients partnering with GRI gain complete visibility over their entire temporary workforce.

Switching to our model takes, on average, 8-12 weeks and offers a risk-free and budget-friendly opportunity to transform the costs and processes associated with temporary recruitment. Implementing our solution does not require up-front expenditure. Instead, it is self-funding via a small percentage of the savings we achieve for organisations.

Working with GRI means working with independent workforce management experts. As a neutral vendor we have no affiliation with supplying recruitment agencies. We opt, instead, for an influential negotiating position across the agency world. Over 3,750 agency suppliers (20% of the UK's recruitment agencies) are signed up to our terms and conditions. This guarantees no conflict of interest ensuring we can truly recommend the optimum recruitment strategy for your needs.

Importantly our focus is also on empowering organisations to improve their strategic approach to temporary recruitment, thanks to our management information capabilities and business intelligence reporting. This expertise has seen us become a market leader, entrusted with close to £1billion pounds of recruitment spend on behalf of over 150 clients – equating to the deployment of 60,000 temporary workers a week.

We would welcome the opportunity to discuss your requirements and how we may be able to help. To find out more visit <https://www.geometricresults.co.uk> or call 01565 682 020.

MILITARY AND CIVILIAN HEALTH PARTNERSHIP AWARD

WINNER

Partnered by



Department
of Health &
Social Care



Ministry
of Defence



MESOTHELIOMA UK

MESOTHELIOMA UK – SUPPORTING OUR ARMED FORCES

The Mesothelioma UK Supporting our Armed Forces campaign launched in 2017 after the charity's clinical team identified a measurable incidence of mesothelioma amongst veterans, and suspected that more could be done to address the veterans' needs and prevent further cases.

The project has comprehensively described mesothelioma within the Armed Forces, identified the needs of veterans with mesothelioma, extensively raised awareness and prevention, and more importantly, developed resources and relationships to improve the outcomes and meeting of veterans care and support needs.

A commitment to veterans, partnership working and building relationships between healthcare and the Armed Forces has been essential.

JUDGES COMMENTS

The judges felt this was an all round package of care based on a well researched evidence base which has also influenced government policy in the sector. They clearly identified the distinct issues related to military service which impacts upon their clients and have developed strategies to address these distinct challenges. The team have taken the clinical and welfare elements of their existing service and adapted these to meet the needs of the Military Community. The judges want to congratulate an enthusiastic and dedicated team who show ambition, drive and the expertise to achieve even greater things. This was an outstanding project with far reaching impact.

MILITARY AND CIVILIAN HEALTH PARTNERSHIP AWARD

HIGHLY COMMENDED



Camden and Islington FT and Sussex Partnership FT NHS Veterans' Mental Health Transition, Intervention and Liaison Service (TILS), Complex Treatment Service (CTS) – London and South East NHS Veterans' Mental Health High Intensity Service (HIS) - London

Veterans have unique support needs - and we provide a service tailored specially for them, enabling them to adapt to civilian life. The NHS Transition, Intervention and Liaison Service, London/South-East, liaises with local organisations to secure support for mental, physical, social, financial and other needs. We also provide treatment if support is not available locally. Our criminal justice project provides veteran-sensitive training, helping staff fully understand the complex challenges faced by veterans. Our Complex Treatment Service offers therapy for military attributable difficulties. The London High Intensity Service works in partnership to offer care and support to those in urgent need.

JUDGES COMMENTS

The level of ambition within this highly commended entry was impressive, including expansion of their services over the years to cover TILS, CTS and HIS Veterans services and the development of services designed to support those veterans who had involvement with the Criminal Justice System. The commitment to training and education of the staff, peer workers and every aspect of their operation is apparent in everything they do. Overall an excellent presentation from a well informed and integrated team who clearly understood how best to convey the value of their service to the Veterans Community.

FINALISTS



Humankind, Smart Recovery UK and The British Army Mil-Smart

Mil-smart is a unique project aimed at supporting military personnel with addictive thinking issues that may be impactful on

their life. The collaboration of Humankind Charity, UK Smart Recovery and the British Army have together developed this project to support serving personnel in the Catterick Garrison area, supporting a military community of 15,000 serving soldiers.

The project uses integrated care to provide a wide range of interventions including mutual aid, psychosocial interventions, and clinical assessment tools to give wrap around care. The project aims to expand provision to tri services and outside of Catterick by 2021.



King Edward VII's Hospital Veteran Specific Pain Management Programme (PMP)

The veteran specific Pain Management Programme (PMP) at King Edward VII's

Hospital has been running for six years having seen over four hundred veterans. It is a charity offered service set up to address the difficulty some veterans face in accessing pain services. The PMP is the first programme in the UK designed to meet the specific needs of the veteran population. Standard outcome measures have been utilised to evaluate clinical efficacy of the programme which to date show significant positive outcomes on all measures used. A recent scientific publication offers possibility for transference to NHS services.

MILITARY AND CIVILIAN HEALTH PARTNERSHIP AWARD

FINALISTS



Nottinghamshire Healthcare FT REGROUP Criminal Justice System whole care pathway in Nottinghamshire and Lincolnshire

Military veterans are the highest occupational group resident in

UK prisons. Presentations are complex with multiple healthcare needs directly linked to military service. Alcohol and substance misuse are frequently comorbid as well as housing, employment, and relationships problems.

ReGroup is a whole system, user led, partnership managed by Nottinghamshire Healthcare in collaboration with two veterans' charities Project Nova and Care after Combat. Together the three collaborators provide specialist health and social care support from the point of contact with the CJS, through prison and for a year post prison release.

Outcomes clearly evidence improved health, wellbeing and reduced offending behaviour.



Portsmouth Hospitals University Trust Armed Forces Covenant Lead Nurse for Portsmouth and the surrounding areas

The newly created role of Armed Forces Covenant Lead Nurse at

Portsmouth Hospitals University NHS Trust is the first of its kind in the South East of England. A key part of Keith's role is to support patients and families from military or veteran backgrounds, signposting to relevant services, and quick identification and recording of relevant patients as they come into the hospital. We have excellent feedback for the service, evidence of successful engagement with various external community support groups, and other Trusts and national bodies asking for information on development of the role.



Royal College of General Practitioners Veteran friendly NHS England GP practices

About 5% of the UK population are military veterans and have specific medical needs sometimes

different to the general population. Veterans may be reluctant to seek help or talk about their problems, which means they do not always access care, support and treatment. Veterans may think "civilians" do not understand military culture or know about the options for help and the services that are available. The Royal College of General Practitioners has developed a 'Veteran Friendly GP Practice Accreditation Programme'. The aim is to improve the healthcare of veterans and their families.



Togetherall, Ministry of Defence and NHS England Low cost, high quality, maximum value: Providing a safe and effective online mental health resource to the UK Armed Forces population

Since 2011, Togetherall have partnered with the Ministry of Defence and NHS England to provide online mental health support to UK Armed Forces serving personnel, reservists, veterans and military family members.

A decade into commissioning the service, Togetherall has supported close to 15,000 people and would like to celebrate the vital partnership. In a recent Armed Forces survey, over 60% state that they have improved mental health due to using Togetherall and 65% said they would recommend Togetherall to a friend or colleague. This submission showcases what can be achieved when technology and clinical rigour come together to support and improve the mental health of a valued community.

CATEGORY PARTNER



Department
of Health &
Social Care



Ministry
of Defence

Department of Health and Social Care and Ministry of Defence

The MOD and all the UK Health Departments work together to ensure the military and civil healthcare services meet the requirements of the Armed Forces Covenant and improve the health and healthcare of the UK Armed Forces before, during and after deployment, and of their families and veterans. Helping all live more independent, healthier lives for longer.

These Awards recognise the importance of collaborative working, their unique blend of skills enable the UK to deliver outstanding care to our Serving personnel, their families and Veterans. It is evident that there is a vast range of services available that provide care, treatment and life-long support to the Armed Forces Community – essential to meet the bespoke needs of each and every individual.

THANK YOU TO OUR PARTNERS

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HSJ Awards 2021 is launching soon!

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