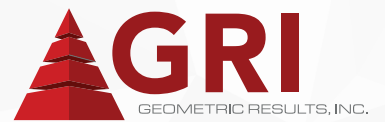


# HSJ AWARDS 2020

Partnered with



CELEBRATING 40 YEARS OF HEALTHCARE EXCELLENCE

## PROJECT SHOWCASE

# FOREWORD

HSJ reports on the NHS every day. We know that many staff are fatigued to the point of exhaustion, are struggling with the mental health problems that have been among the pandemic's most pernicious legacies and – to be honest – are just royally fed up with the world in general.

But we also know, that despite all of that – the NHS has continued to deliver care which is envied by the majority of the world's population. Furthermore, innovation has blossomed during the pandemic, with leaps in areas like the use of digital technology and improvements in care pathways that would have taken years – maybe decades – pre-pandemic.

The pandemic has not seen NHS staff retreat to their bunkers. Instead, more staff of all kinds than ever before have thrown themselves into finding new and better ways of doing things.

The proof of this particular pudding comes in the form of the winning entries to this year's HSJ Awards. You can read about each one in this 'book' and also hear direct from our judges about why these entries won each fiercely contested category.

To have simply survived the last year as an NHS worker is a source of pride. To have done so while devising and/or delivering an innovative service change or project is astonishing.

HSJ would like to thank all the entrants to this year's awards and to add our congratulations to those already being received by those who were shortlisted and, particularly, those who have won each category.

Nobody in the NHS is likely to forget 2020. We hope the HSJ Awards will help remind all that among the trauma and the struggle, the NHS still managed to improve services and break new ground for the benefit of patients and staff.



**Alastair McLellan**  
Editor  
**HSJ**

# HEADLINE PARTNER

The HSJ awards are renowned for shining a bright and brilliant spotlight on the inspirational ideas and initiatives that make a crucial difference every day to our NHS. For the fifth year running, GRI is proud to be the headline partner.

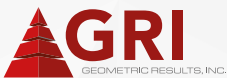
As a specialist provider of neutral vendor, outsourced recruitment solutions that deliver the agency rate cap, we know that creating a service where excellence, innovation, and efficiencies combine to ensure better outcomes is good for everyone.

The HSJ awards are all about honouring a multi-faceted collection of large transformative programmes to small, yet equally powerful, game changing ideas. It is about recognising the teams behind the service delivery, the technology behind the teams, and the individuals within those teams who have thought "how could we do this differently" so that the NHS can deliver the very highest quality of compassionate, life-changing, and life-saving care. This is the shared passion and determination which connects each and every one of you.

Congratulations to all the shortlisted organisations, highly commended and the winners for your incredible work. In these challenging times you serve as an inspiration to organisations up and down the country, encouraging teams to continually improve and adapt best practices – you deserve every accolade.



**Andrew Preston**  
Chief Executive Officer  
**GRI**



*GRI in the UK provides an award-winning outsourced solution to managing the agency rate cap and ensuring that quality, compliant temporary workers are booked onto every shift. Since 2001, we have revolutionised the procurement and management of recruitment agency services, achieving significant savings and compliance assurance for both private healthcare organisations and the NHS. Through a blend of account management and technology, we drive fairer commercial relationships and higher standards amongst supplying recruitment agencies. Agency charges are standardised and controlled, administrative burdens minimised, and compliance bolstered.*

*Our neutral vendor model is particularly adept at flexing to meet sudden requirements with a proven track record in managing this precise scenario. Whether these are large scale, unplanned surges such as sickness or large scale planned surges during contract mobilisations, our extensive agency reach and ability to move fast is a key reason why hiring organisations choose to partner with GRI.*

*During the Covid-19 pandemic, we are proud to have supported one of our facilities management clients on a rapid build and fit-out project for the NHS Project Nightingale Hospital in London. We facilitated the deployment of over 500 workers per day supporting this key service, with our teams working through the night in partnership with our panel agencies to deliver.*

*We also help organisations optimise their approach to bank management. With both our bank and agency management solutions powered by our leading-edge, intuitive e-tips® technology, clients partnering with GRI gain complete visibility over their entire temporary workforce.*

*Switching to our model takes, on average, 8-12 weeks and offers a risk-free and budget-friendly opportunity to transform the costs and processes associated with temporary recruitment. Implementing our solution does not require up-front expenditure. Instead, it is self-funding via a small percentage of the savings we achieve for organisations.*

*Working with GRI means working with independent workforce management experts. As a neutral vendor we have no affiliation with supplying recruitment agencies. We opt, instead, for an influential negotiating position across the agency world. Over 3,750 agency suppliers (20% of the UK's recruitment agencies) are signed up to our terms and conditions. This guarantees no conflict of interest ensuring we can truly recommend the optimum recruitment strategy for your needs.*

*Importantly our focus is also on empowering organisations to improve their strategic approach to temporary recruitment, thanks to our management information capabilities and business intelligence reporting. This expertise has seen us become a market leader, entrusted with close to £1billion pounds of recruitment spend on behalf of over 150 clients – equating to the deployment of 60,000 temporary workers a week.*

*We would welcome the opportunity to discuss your requirements and how we may be able to help. To find out more visit <https://www.geometricresults.co.uk> or call 01565 682 020.*



# WINNER



## JUDGES COMMENTS

*The judges said this was an outstanding entry and clearly showcased a values-driven, innovative, high-performing NHS organisation. The presentation was inspiring and really moving. One judge said they were blown away! And another said that everything sings and hums. There is an embedded learning culture supported through an Innovation Hub and Panel to enable continuous quality improvement. The approach to individual risk assessments demonstrated that the safety and wellbeing of both staff and service users is at the centre of everything the organisation does.*



# MENTAL HEALTH TRUST OF THE YEAR

## HIGHLY COMMENDED



### West London Trust

We're one of the most diverse healthcare providers in the UK, delivering a range of mental health, physical healthcare and community services commissioned locally and nationally. We run Broadmoor Hospital, one of only three high secure hospitals in the country and one of the highest profile mental healthcare settings in the world. Establishing our position delivering high quality care, across such diverse clinical services, to some of the most vulnerable people in society has proved to be our biggest challenge in recent years. We're very proud of the significant progress we've made to meet our ambitions for our service users and staff.

## JUDGES COMMENTS

*The team presented a clear vision as champions for parity of esteem; good system partners; and a focus on innovation with compassion. They demonstrated clear co-production and service user engagement; strong advocacy for mental health; collaboration to transform patient care; and improved level of confidence in the trust from key stakeholders. The arrangements in place to support BAME staff and patients were very impressive.*

## FINALISTS



### Lincolnshire Partnership FT

Proud to represent Lincolnshire, we are passionate about providing the best mental health and learning disability care. Our vision is to enable people to live well, in their communities. We

have transformed our services to ensure a truly person-centric approach for everyone.

In celebrating being shortlisted, we want shine light on our remarkable staff who go the extra mile every day to improve the quality of life of Lincolnshire's most vulnerable people. We are proud of our people: our staff, volunteers, carers and Governors, who actively live and embody our shared values of compassion, innovation, integrity, pride and valuing everybody.



### Midlands Partnership FT

Midlands Partnership NHS Foundation Trust is an integrated provider of mental health, learning disabilities, community and adult social care services; delivering a single joined-up service around

the individual; reducing confusion and duplication. Our early intervention in psychosis team, was the first such service to be accredited by the Royal College of Psychiatrists.

Also accredited is our award-winning hospital avoidance programme based on an older adult inpatient mental health ward; rated Outstanding by CQC.

We are committed to delivering high quality services and use the Virginia Mason Production System and to make MPFT a fantastic place to work.

# MENTAL HEALTH TRUST OF THE YEAR

## FINALISTS



### Somerset FT

Somerset Foundation Trust's ambition is for people across Somerset to live healthy, independent lives, supported by thriving, connected communities getting support when and

where they need it. 2020 has escalated this approach to a whole system vision; which is testament to our commitment to improving mental health services with a focus on meeting individual needs.

Open Mental Health is a co-produced partnership with our Voluntary and Community Sector Mental Health Alliance enabling Somerset's residents to access a network of offers from all parts of the health and care system and the development of a community asset enriched mental health ecosystem.



### Southern Health and Social Care Trust

We aimed to innovatively promote mental health and wellbeing for local people whilst also providing the right care from the right service in a timely way for people with mental health issues. Our achievements are:

- significantly improved waiting times
- building relationships with the Mental Health Forum and Recovery College.
- Service user involvement, participation and patient experience is at the centre of all services'
- the development of a Well Mind Hub.
- the launch of Stress Control Classes with Southern Regional College.
- the introduction of the Primary Mental Health Care book to ensure pathways are efficiently and thoroughly followed for all patients.

## CATEGORY PARTNER



TPP is a digital health company, committed to delivering world-class healthcare software around the world. Founded in 1997 with the vision of connecting up patient records across the NHS, TPP continues to be at the forefront of healthcare innovation.

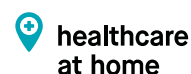
Its EHR product, SystemOne, is used by over 7,000 NHS organisations in over 25 different care settings. This includes significant deployments in Acute Hospitals, Emergency Departments, Social Care services and General Practice. In terms of Mental Health, TPP has developed a market leading product which is now used in 18 out of 54 Mental Health Trusts in England.

# THANK YOU TO OUR PARTNERS

## Headline Partner



## Category Partners



## Support Partners



## Charity Partner



## HSJ Awards 2021 is launching soon!

### Stay in touch...

To keep up-to-date with the HSJ Awards please **click here** to fill out our form

You will be kept up-to-date with:



Entries  
Launch



Key  
Deadlines



Judges  
Announcement



Top  
Tips