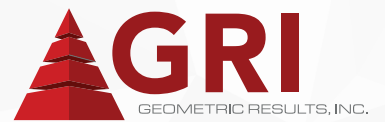


HSJ AWARDS 2020

Partnered with



CELEBRATING 40 YEARS OF HEALTHCARE EXCELLENCE

PROJECT SHOWCASE

FOREWORD

HSJ reports on the NHS every day. We know that many staff are fatigued to the point of exhaustion, are struggling with the mental health problems that have been among the pandemic's most pernicious legacies and – to be honest – are just royally fed up with the world in general.

But we also know, that despite all of that – the NHS has continued to deliver care which is envied by the majority of the world's population. Furthermore, innovation has blossomed during the pandemic, with leaps in areas like the use of digital technology and improvements in care pathways that would have taken years – maybe decades – pre-pandemic.

The pandemic has not seen NHS staff retreat to their bunkers. Instead, more staff of all kinds than ever before have thrown themselves into finding new and better ways of doing things.

The proof of this particular pudding comes in the form of the winning entries to this year's HSJ Awards. You can read about each one in this 'book' and also hear direct from our judges about why these entries won each fiercely contested category.

To have simply survived the last year as an NHS worker is a source of pride. To have done so while devising and/or delivering an innovative service change or project is astonishing.

HSJ would like to thank all the entrants to this year's awards and to add our congratulations to those already being received by those who were shortlisted and, particularly, those who have won each category.

Nobody in the NHS is likely to forget 2020. We hope the HSJ Awards will help remind all that among the trauma and the struggle, the NHS still managed to improve services and break new ground for the benefit of patients and staff.



Alastair McLellan
Editor
HSJ

HEADLINE PARTNER

The HSJ awards are renowned for shining a bright and brilliant spotlight on the inspirational ideas and initiatives that make a crucial difference every day to our NHS. For the fifth year running, GRI is proud to be the headline partner.

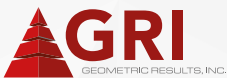
As a specialist provider of neutral vendor, outsourced recruitment solutions that deliver the agency rate cap, we know that creating a service where excellence, innovation, and efficiencies combine to ensure better outcomes is good for everyone.

The HSJ awards are all about honouring a multi-faceted collection of large transformative programmes to small, yet equally powerful, game changing ideas. It is about recognising the teams behind the service delivery, the technology behind the teams, and the individuals within those teams who have thought "how could we do this differently" so that the NHS can deliver the very highest quality of compassionate, life-changing, and life-saving care. This is the shared passion and determination which connects each and every one of you.

Congratulations to all the shortlisted organisations, highly commended and the winners for your incredible work. In these challenging times you serve as an inspiration to organisations up and down the country, encouraging teams to continually improve and adapt best practices – you deserve every accolade.



Andrew Preston
Chief Executive Officer
GRI



GRI in the UK provides an award-winning outsourced solution to managing the agency rate cap and ensuring that quality, compliant temporary workers are booked onto every shift. Since 2001, we have revolutionised the procurement and management of recruitment agency services, achieving significant savings and compliance assurance for both private healthcare organisations and the NHS. Through a blend of account management and technology, we drive fairer commercial relationships and higher standards amongst supplying recruitment agencies. Agency charges are standardised and controlled, administrative burdens minimised, and compliance bolstered.

Our neutral vendor model is particularly adept at flexing to meet sudden requirements with a proven track record in managing this precise scenario. Whether these are large scale, unplanned surges such as sickness or large scale planned surges during contract mobilisations, our extensive agency reach and ability to move fast is a key reason why hiring organisations choose to partner with GRI.

During the Covid-19 pandemic, we are proud to have supported one of our facilities management clients on a rapid build and fit-out project for the NHS Project Nightingale Hospital in London. We facilitated the deployment of over 500 workers per day supporting this key service, with our teams working through the night in partnership with our panel agencies to deliver.

We also help organisations optimise their approach to bank management. With both our bank and agency management solutions powered by our leading-edge, intuitive e-tips® technology, clients partnering with GRI gain complete visibility over their entire temporary workforce.

Switching to our model takes, on average, 8-12 weeks and offers a risk-free and budget-friendly opportunity to transform the costs and processes associated with temporary recruitment. Implementing our solution does not require up-front expenditure. Instead, it is self-funding via a small percentage of the savings we achieve for organisations.

Working with GRI means working with independent workforce management experts. As a neutral vendor we have no affiliation with supplying recruitment agencies. We opt, instead, for an influential negotiating position across the agency world. Over 3,750 agency suppliers (20% of the UK's recruitment agencies) are signed up to our terms and conditions. This guarantees no conflict of interest ensuring we can truly recommend the optimum recruitment strategy for your needs.

Importantly our focus is also on empowering organisations to improve their strategic approach to temporary recruitment, thanks to our management information capabilities and business intelligence reporting. This expertise has seen us become a market leader, entrusted with close to £1billion pounds of recruitment spend on behalf of over 150 clients – equating to the deployment of 60,000 temporary workers a week.

We would welcome the opportunity to discuss your requirements and how we may be able to help. To find out more visit <https://www.geometricresults.co.uk> or call 01565 682 020.

INTEGRATED CARE PARTNERSHIP OF THE YEAR

WINNER

Partnered by

HEMPSONS



GUY'S AND ST THOMAS' FT GUY'S RAPID DIAGNOSTIC CLINIC TEAM

The Guy's Rapid Diagnostic Clinic was designed by primary care, secondary care, SEL cancer alliance, commissioners, NHS London and patients. The service provides an integrated fast-track diagnostic service for patients with vague symptoms. The cancer conversion rate is 7% and 35% patients have a serious non-cancerous condition. The service is rated excellent by patients in view of the holistic approach, co-ordinated testing and earlier care interventions.

Our ambition is to incorporate holistic principles into cancer pathways to ensure patients only need one referral prior to diagnosis. Research is fundamental to the programme. Current research projects include decision making tools and economic sustainability.

JUDGES COMMENTS

This winning project was an excellent example of integration. It was inclusive, multi-speciality, dynamic and the judges can see how from this strong foundation they can expand their responsiveness to the wider determinants of the health and build their network of organisations accordingly.

INTEGRATED CARE PARTNERSHIP OF THE YEAR

HIGHLY COMMENDED



North Central London CCG (Islington) and London Borough of Islington, Whittington Health Trust, Barnardos, Isledon, Brandon Centre and Kooth

Integration of Social, Emotional and Mental Health Services (SEMH) for Children and Young (CYP) People in the London Borough of Islington

The Islington Social, Emotional and Mental Health Services model, for Children and Young People, is a result of an iterative two year process and significant discussion with partners in social care, health, education, third sector services and CYP, parents and carers. To ensure all CYP reach the right service at the right time, a new central point of access has been successfully integrated into Islington's Children's Service Contact Team front door. Operating from the principle of 'no wrong referral' the model extends beyond referrals into traditional CAMHS with access into a wide range of health, social and digital community-based services.

JUDGES COMMENTS

The service was simple, accessible and reacted quickly to complex patient's needs. The impact this has on the individual service user and the clinical professional, in service terms (providing clinical input when needed) can't be underestimated. It is an excellent integration of all sectors including health, social care and housing, which has a lifelong impact on individuals.

FINALISTS

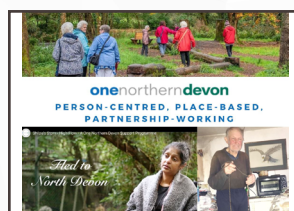


Greater Manchester Urgent Primary Care Alliance CIC Greater Manchester Integrated Urgent Care Clinical Assessment Service

An alliance of Out of Hospital Urgent & Primary Care partners

came together under the auspices of the NHSE IUC Spec. 2017 to establish 'the Greater Manchester Urgent Primary Care Alliance CIC' (GMUPCA, gmupca.co.uk) capable of delivering experienced and Integrated Urgent and Emergency Care at scale to improve patient/system flow.

The GMUPCA relied on its partner collective links to develop pan GM models with the GM Combined Authority, GMHSCP, NWS, Hospitals/Acutes and Community Providers. The GMUPCA is commissioned by NHSE/I & the GMHSCP (on behalf of all GM CCGs and NWS).



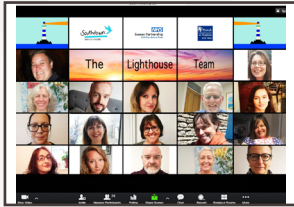
One Northern Devon - A partnership of public services, businesses, voluntary & community groups in northern Devon

Person-centred, Place-based Partnership working

One Northern Devon is a partnership of public services, businesses, voluntary & community groups working to address the stark health inequalities in our communities. We believe the people facing the worst inequalities need a more personalised, local and joined up approach. Our strength is in being able to bring organisations and communities together to change things for the better. Collaboration is key - there are problems we can only solve if we work together. Our 'One' model has been built from the ground up, starting in our most deprived town, and now part of an integrated infrastructure comprising six towns and an overarching One Northern Devon strategic board.

INTEGRATED CARE PARTNERSHIP OF THE YEAR

FINALISTS



Sussex Partnership FT, Southdown Housing Trust, MIND in Brighton and Hove The Lighthouse

Lighthouse Recovery Service is a unique partnership between Sussex Partnership NHS

Foundation Trust, Southdown Housing Association, MIND and our members, the service users. We are a specialist personality disorder service using the strength of the partnership to treat the difficulties associated with the diagnosis. We focus on transforming relationships, believing in groupwork as treatment and ensuring coproduction and peer support are at the core of service development. Positive relationships are role modelled by the team and permeate all treatment. This model of intervention is shared in the local community through joint working with mental health services, training and supervision.



The Dudley Group FT The Enhanced Care Home Team- Dudley

The Enhanced care home team was commissioned in 2018 with a primary focus of avoiding preventable hospital admissions

for care home residents across the Dudley borough.

The initial team vision was to deliver educational support and training in order to empower care staff to identify and escalate clinical concerns; this enabling timely and effective care to take place within the appropriate setting. As the team has developed and gathered momentum we continue to embed best practice standards set out within the framework for enhanced health in care home.



University Hospitals of Derby and Burton FT ImpACT+: Integrating respiratory services across the community

ImpACT+ is a specialist multidisciplinary respiratory

service for people with Chronic Respiratory Disease across Southern Derbyshire and Erewash. The service is seamlessly integrated with Primary Care and is available for all patients from the point of diagnosis through to the later stages of disease. Social prescribing initiatives, face to face and virtual clinics respiratory clinics, Pulmonary Rehabilitation, wellbeing clinics and advance care planning are included. The team have supported over 40 patients with Covid19 patients at home on a virtual ward and received exceptional feedback. The service has demonstrated cost-effectiveness and has mitigated the rise in respiratory admissions and referrals.



Whittington Health Trust and Partners Haringey and Islington Integrated Care Partnerships

"We want to prevent issues arising and nip them in the bud early, through more integrated public services and more resilient local communities." The success of this vision is due to our genuine partnerships across two Boroughs that has been driven by our community and our workforce.

Our bottom-up approach has led to a truly connected workforce, giving Primary Care, NHS Trusts, councils, Children's services, and voluntary and community organisations all 'a seat at the table' through Locality Leadership Teams and integrated MDTs. Together, we have solved resident issues holistically – including fast Covid mobilisation – and improved staff and patient experience.

CATEGORY PARTNER

HEMPSONS

Hempsons has an unrivalled track record of helping NHS clients nationwide commission and deliver world-class health and social care. We advise over 150 NHS organisations nationwide on the full range of legal issues they may encounter.

We work with provider clients on a wide range of issues including:

- Integrated care
- Collaboration
- Service reconfiguration
- Procurement
- Workforce planning
- Estates and infrastructure projects

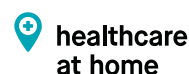
With market-leading specialists in all legal practice areas, whatever your organisation's strategic goals, we can help. Contact Graeme Trigg on 020 7484 7597 or email clientservices@hempsons.co.uk for more information.

THANK YOU TO OUR PARTNERS

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HSJ Awards 2021 is launching soon!

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