

HSJ AWARDS 2020

Partnered with



CELEBRATING 40 YEARS OF HEALTHCARE EXCELLENCE

PROJECT SHOWCASE

FOREWORD

HSJ reports on the NHS every day. We know that many staff are fatigued to the point of exhaustion, are struggling with the mental health problems that have been among the pandemic's most pernicious legacies and – to be honest – are just royally fed up with the world in general.

But we also know, that despite all of that – the NHS has continued to deliver care which is envied by the majority of the world's population. Furthermore, innovation has blossomed during the pandemic, with leaps in areas like the use of digital technology and improvements in care pathways that would have taken years – maybe decades – pre-pandemic.

The pandemic has not seen NHS staff retreat to their bunkers. Instead, more staff of all kinds than ever before have thrown themselves into finding new and better ways of doing things.

The proof of this particular pudding comes in the form of the winning entries to this year's HSJ Awards. You can read about each one in this 'book' and also hear direct from our judges about why these entries won each fiercely contested category.

To have simply survived the last year as an NHS worker is a source of pride. To have done so while devising and/or delivering an innovative service change or project is astonishing.

HSJ would like to thank all the entrants to this year's awards and to add our congratulations to those already being received by those who were shortlisted and, particularly, those who have won each category.

Nobody in the NHS is likely to forget 2020. We hope the HSJ Awards will help remind all that among the trauma and the struggle, the NHS still managed to improve services and break new ground for the benefit of patients and staff.



Alastair McLellan
Editor
HSJ

HEADLINE PARTNER

The HSJ awards are renowned for shining a bright and brilliant spotlight on the inspirational ideas and initiatives that make a crucial difference every day to our NHS. For the fifth year running, GRI is proud to be the headline partner.

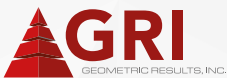
As a specialist provider of neutral vendor, outsourced recruitment solutions that deliver the agency rate cap, we know that creating a service where excellence, innovation, and efficiencies combine to ensure better outcomes is good for everyone.

The HSJ awards are all about honouring a multi-faceted collection of large transformative programmes to small, yet equally powerful, game changing ideas. It is about recognising the teams behind the service delivery, the technology behind the teams, and the individuals within those teams who have thought "how could we do this differently" so that the NHS can deliver the very highest quality of compassionate, life-changing, and life-saving care. This is the shared passion and determination which connects each and every one of you.

Congratulations to all the shortlisted organisations, highly commended and the winners for your incredible work. In these challenging times you serve as an inspiration to organisations up and down the country, encouraging teams to continually improve and adapt best practices – you deserve every accolade.



Andrew Preston
Chief Executive Officer
GRI



GRI in the UK provides an award-winning outsourced solution to managing the agency rate cap and ensuring that quality, compliant temporary workers are booked onto every shift. Since 2001, we have revolutionised the procurement and management of recruitment agency services, achieving significant savings and compliance assurance for both private healthcare organisations and the NHS. Through a blend of account management and technology, we drive fairer commercial relationships and higher standards amongst supplying recruitment agencies. Agency charges are standardised and controlled, administrative burdens minimised, and compliance bolstered.

Our neutral vendor model is particularly adept at flexing to meet sudden requirements with a proven track record in managing this precise scenario. Whether these are large scale, unplanned surges such as sickness or large scale planned surges during contract mobilisations, our extensive agency reach and ability to move fast is a key reason why hiring organisations choose to partner with GRI.

During the Covid-19 pandemic, we are proud to have supported one of our facilities management clients on a rapid build and fit-out project for the NHS Project Nightingale Hospital in London. We facilitated the deployment of over 500 workers per day supporting this key service, with our teams working through the night in partnership with our panel agencies to deliver.

We also help organisations optimise their approach to bank management. With both our bank and agency management solutions powered by our leading-edge, intuitive e-tips® technology, clients partnering with GRI gain complete visibility over their entire temporary workforce.

Switching to our model takes, on average, 8-12 weeks and offers a risk-free and budget-friendly opportunity to transform the costs and processes associated with temporary recruitment. Implementing our solution does not require up-front expenditure. Instead, it is self-funding via a small percentage of the savings we achieve for organisations.

Working with GRI means working with independent workforce management experts. As a neutral vendor we have no affiliation with supplying recruitment agencies. We opt, instead, for an influential negotiating position across the agency world. Over 3,750 agency suppliers (20% of the UK's recruitment agencies) are signed up to our terms and conditions. This guarantees no conflict of interest ensuring we can truly recommend the optimum recruitment strategy for your needs.

Importantly our focus is also on empowering organisations to improve their strategic approach to temporary recruitment, thanks to our management information capabilities and business intelligence reporting. This expertise has seen us become a market leader, entrusted with close to £1billion pounds of recruitment spend on behalf of over 150 clients – equating to the deployment of 60,000 temporary workers a week.

We would welcome the opportunity to discuss your requirements and how we may be able to help. To find out more visit <https://www.geometricresults.co.uk> or call 01565 682 020.

HEALTH AND LOCAL GOVERNMENT PARTNERSHIP AWARD

WINNER



HEALTHY LONDON PARTNERSHIP AND GREATER LONDON AUTHORITY

THE LONDON HOMELESS HEALTH RESPONSE TO COVID-19

Healthy London Partnership and the Greater London Authority worked together to launch London's Homeless Health Response to Covid-19.

Many people who experience rough sleeping needed access to secure and appropriate accommodation to enable continued self-isolation following the COVID-19 pandemic.

New relationships have been developed across London boroughs, working more collaboratively than ever.

We worked with over 20 national and international partners including Médecins Sans Frontières who for the first time since they were founded in 1971 provided medical assistance in the UK.

Around 7,000 homeless people were given safe and secure accommodation and health and support during the pandemic.

JUDGES COMMENTS

Our winners provided a great example of mobilising a vast array of partners quickly in the face of a crisis. The panel was impressed with the connectedness of the bid and got a real sense of coherence from strategy to delivery, demonstrating a detailed understanding of what it takes to work with the most vulnerable and marginalised people. The lessons learnt will be of value to partnerships in towns and cities across the country, and to policy makers too.

HEALTH AND LOCAL GOVERNMENT PARTNERSHIP AWARD

HIGHLY COMMENDED



St Helens CCG and St Helens Borough Council St Helens Cares - Bringing integrated care to our residents

St Helens Cares has brought health, care, housing and other third sector partners together in St Helens to improve outcomes for residents.

Partners have built trusting relationships and common shared goals for local people - engaging staff and the community alike during the journey.

A key enabler has been the St Helens Shared Care Record resulting in better co-ordination between health and care workers, improved experience and care for patients and also reduced delayed transfers of care, lower rate of growth in non-elective admissions, prevention of A&E attendance through step-up provision, reduction in falls admissions and improved joint care planning.

JUDGES COMMENTS

The judges said this was a truly value led partnership approach, which offers an example for place based partnerships everywhere. The guiding principles felt transferable and inspirational: a can-do attitude, a focus on people, and a whole system approach to addressing inequalities. The partnership was clear on the key enabling components it has in place; including a shared care record, and the comprehensive and simple 'contact cares' hub. Equally it was clear on the challenges of bringing cultures together, and demonstrated a track record of learning and improvement, before and throughout the pandemic.

FINALISTS



Birmingham Older People's Programme Making Birmingham a great place to grow old in - Early Intervention Programme

The Early Intervention programme (EI) is an unprecedented

partnership between health and social care providers in Birmingham. Fully launched in March 2020, this integrated approach is improving the health and independence of older people and that of the one million+ population it serves.

EI is preventing unnecessary hospital admission and premature admission to long-term care, supporting the timely discharge from hospital, promoting faster recovery from illness or injury and championing independent living wherever possible. The programme is delivering measurable, decade high, ground breaking results: the result of creating a true synergy between partners and significant commitment by all staff involved.



East London FT, London Borough of Newham, Barts Health Trust & Age UK Newham Integrated Discharge Hub

The Integrated Discharge Hub Newham has achieved rapid

and safe discharges from Acute Hospitals through a new partnership initiative across health, social care and voluntary sectors. Utilising an unprecedented coordinated approach, this service was set up and established within a number of weeks during the COVID19 pandemic. It has since exponentially improved the discharge process, minimising the risk of re-admissions, duplication and improved continuity of care from acute provision into the community. The IDH has brought together a previously disparate group of professionals (even among those from the same organisation) into a single entity with a single unified referral process and goal.

HEALTH AND LOCAL GOVERNMENT PARTNERSHIP AWARD

FINALISTS



North Central London CCG (Islington) and London Borough of Islington, Whittington Health Trust

Integration of Social, Emotional and Mental Health Services (SEMH) for Children and Young (CYP) People in the London Borough of Islington

The Islington Social, Emotional and Mental Health Services model, for Children and Young People, is a result of an iterative two year process and significant discussion with partners in social care, health, education, third sector services and CYP, parents and carers.

To ensure all CYP reach the right service at the right time, a new central point of access has been successfully integrated into Islington's Children's Service Contact Team front door. Operating from the principle of 'no wrong referral' the model extends beyond referrals into traditional CAMHS with access into a wide range of health, social and digital community-based services.



Northumbria Healthcare FT and North Tyneside Council CARE Point

Northumbria Healthcare NHS Foundation Trust and North Tyneside Council has developed a unique partnership to deliver

CARE Point, a reablement and rehabilitation service for older people.

It aims to prevent admission to hospital and long-term care and facilitate timely discharges. They created an integrated team with a single point of access for referrals and one assessment. This ensures patients get the right service to best meet their needs and reduces the number of ongoing referrals.

3250 more patients were supported within the same financial envelope and the model is used in a new North Tyneside community frailty service which includes NHS, local government and voluntary sector.



South West London CCG (Croydon), Croydon Council, Croydon Health Services Trust, South London and Maudsley Trust, Age UK Croydon and Croydon GP Collaborative One Croydon Alliance

The One Croydon Alliance brings together six organisations, with a single ambition to work as one to improve health and care outcomes, through integration and the removal of organisational barriers.

Our journey began with a focus to tackle the challenges of an aging population. Its success led to extending the Alliance ambition for the whole population. We are seeing benefits across the board.

We want to share our learning to date from a journey that began five years ago and show that wide scale system change can happen and truly help improve outcomes.



West Hampshire CCG, Southern Health FT and Hampshire County Council Hampshire Together: Integrated Intermediate Care (IIC) - South West

IIC has been a long-held ambition in Hampshire to integrate the commissioning and provision of Intermediate Care services across the County in order to improve the outcomes of patients, optimise resources and improve staff morale and retention.

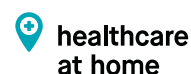
Organisational boundaries have been broken down to focus on the needs of people and to help staff do their jobs effectively. Health and social care organisations in Hampshire have built on the IIC model, innovating and collaborating to stand up new organisational structures, ways of working, processes and supporting technology to exceed all expectations and ambitions for the service.

THANK YOU TO OUR PARTNERS

Headline Partner



Category Partners



Support Partners



Charity Partner



HSJ Awards 2021 is launching soon!

Stay in touch...

To keep up-to-date with the HSJ Awards please **click here** to fill out our form

You will be kept up-to-date with:



Entries
Launch



Key
Deadlines



Judges
Announcement



Top
Tips