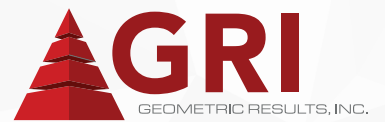


# HSJ AWARDS 2020

Partnered with



CELEBRATING 40 YEARS OF HEALTHCARE EXCELLENCE

## PROJECT SHOWCASE

# FOREWORD

HSJ reports on the NHS every day. We know that many staff are fatigued to the point of exhaustion, are struggling with the mental health problems that have been among the pandemic's most pernicious legacies and – to be honest – are just royally fed up with the world in general.

But we also know, that despite all of that – the NHS has continued to deliver care which is envied by the majority of the world's population. Furthermore, innovation has blossomed during the pandemic, with leaps in areas like the use of digital technology and improvements in care pathways that would have taken years – maybe decades – pre-pandemic.

The pandemic has not seen NHS staff retreat to their bunkers. Instead, more staff of all kinds than ever before have thrown themselves into finding new and better ways of doing things.

The proof of this particular pudding comes in the form of the winning entries to this year's HSJ Awards. You can read about each one in this 'book' and also hear direct from our judges about why these entries won each fiercely contested category.

To have simply survived the last year as an NHS worker is a source of pride. To have done so while devising and/or delivering an innovative service change or project is astonishing.

HSJ would like to thank all the entrants to this year's awards and to add our congratulations to those already being received by those who were shortlisted and, particularly, those who have won each category.

Nobody in the NHS is likely to forget 2020. We hope the HSJ Awards will help remind all that among the trauma and the struggle, the NHS still managed to improve services and break new ground for the benefit of patients and staff.



**Alastair McLellan**  
Editor  
**HSJ**

# HEADLINE PARTNER

The HSJ awards are renowned for shining a bright and brilliant spotlight on the inspirational ideas and initiatives that make a crucial difference every day to our NHS. For the fifth year running, GRI is proud to be the headline partner.

As a specialist provider of neutral vendor, outsourced recruitment solutions that deliver the agency rate cap, we know that creating a service where excellence, innovation, and efficiencies combine to ensure better outcomes is good for everyone.

The HSJ awards are all about honouring a multi-faceted collection of large transformative programmes to small, yet equally powerful, game changing ideas. It is about recognising the teams behind the service delivery, the technology behind the teams, and the individuals within those teams who have thought "how could we do this differently" so that the NHS can deliver the very highest quality of compassionate, life-changing, and life-saving care. This is the shared passion and determination which connects each and every one of you.

Congratulations to all the shortlisted organisations, highly commended and the winners for your incredible work. In these challenging times you serve as an inspiration to organisations up and down the country, encouraging teams to continually improve and adapt best practices – you deserve every accolade.



**Andrew Preston**  
Chief Executive Officer  
**GRI**



*GRI in the UK provides an award-winning outsourced solution to managing the agency rate cap and ensuring that quality, compliant temporary workers are booked onto every shift. Since 2001, we have revolutionised the procurement and management of recruitment agency services, achieving significant savings and compliance assurance for both private healthcare organisations and the NHS. Through a blend of account management and technology, we drive fairer commercial relationships and higher standards amongst supplying recruitment agencies. Agency charges are standardised and controlled, administrative burdens minimised, and compliance bolstered.*

*Our neutral vendor model is particularly adept at flexing to meet sudden requirements with a proven track record in managing this precise scenario. Whether these are large scale, unplanned surges such as sickness or large scale planned surges during contract mobilisations, our extensive agency reach and ability to move fast is a key reason why hiring organisations choose to partner with GRI.*

*During the Covid-19 pandemic, we are proud to have supported one of our facilities management clients on a rapid build and fit-out project for the NHS Project Nightingale Hospital in London. We facilitated the deployment of over 500 workers per day supporting this key service, with our teams working through the night in partnership with our panel agencies to deliver.*

*We also help organisations optimise their approach to bank management. With both our bank and agency management solutions powered by our leading-edge, intuitive e-tips® technology, clients partnering with GRI gain complete visibility over their entire temporary workforce.*

*Switching to our model takes, on average, 8-12 weeks and offers a risk-free and budget-friendly opportunity to transform the costs and processes associated with temporary recruitment. Implementing our solution does not require up-front expenditure. Instead, it is self-funding via a small percentage of the savings we achieve for organisations.*

*Working with GRI means working with independent workforce management experts. As a neutral vendor we have no affiliation with supplying recruitment agencies. We opt, instead, for an influential negotiating position across the agency world. Over 3,750 agency suppliers (20% of the UK's recruitment agencies) are signed up to our terms and conditions. This guarantees no conflict of interest ensuring we can truly recommend the optimum recruitment strategy for your needs.*

*Importantly our focus is also on empowering organisations to improve their strategic approach to temporary recruitment, thanks to our management information capabilities and business intelligence reporting. This expertise has seen us become a market leader, entrusted with close to £1billion pounds of recruitment spend on behalf of over 150 clients – equating to the deployment of 60,000 temporary workers a week.*

*We would welcome the opportunity to discuss your requirements and how we may be able to help. To find out more visit <https://www.geometricresults.co.uk> or call 01565 682 020.*



# ENVIRONMENTAL SUSTAINABILITY AWARD

## WINNER

Partnered by

AstraZeneca 



## SANDWELL AND WEST BIRMINGHAM HOSPITALS TRUST PROVIDING HEALTHCARE THAT WON'T COST THE EARTH

SWB NHS Trust is committed to leading in sustainability excellence and providing a fantastic legacy for the local population in terms of social, economic and green regeneration.

The Trust has worked hard to sustain a high level of sustainability excellence and aspires to excel this. We have developed ambitious plans to reach net carbon zero prior ahead of 2040 for our energy related activities and will work to widen our efforts to improve direct and indirect sustainability and carbon performance. Critical to driving these positive impacts is developing clear sustainability policies and strategies alongside engaging, supporting and motivating others to be part of our journey.

### JUDGES COMMENTS

*The judges were impressed with the public engagement of this entry and the ambition of the Public Health Plan and its incorporation of sustainability. They felt it went beyond the Trust's own metrics, but more importantly talked to the health outcomes of the local population and not just the current patients. Similarly, the social value focus was evident in how they involved and engaged not only their own staff but wider community stakeholders too. This was done whilst still making an 8% saving, despite growing services and outcomes.*



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# ENVIRONMENTAL SUSTAINABILITY AWARD

## HIGHLY COMMENDED



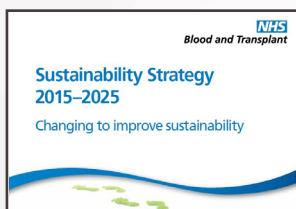
### Northampton General Hospital Trust Green Steps to Sustainability

Northampton General Hospital NHS Trust has been steadily reducing its environmental impact through a series of large and small scale projects led by Teams across the Hospital. From the anaesthetists all but eliminating the most planet-damaging volatile agent, theatre staff embracing washable, named theatre hats, procurement working with ITU to introduce reusable gowns to the catering and infection prevention teams working together to remove over 1.5 million items of single use plastic over the last three years. It has been a team effort that shows that a green hospital doesn't need to cost the earth.

## JUDGES COMMENTS

*The judges could clearly see how the team worked with local organisations and national networks, by being imbedded in other strategies rather than just a stand-alone concept. Early engagement work was recognised with the potential of building into a bigger strategy. The service and the patient are evidently at the heart of what they are doing.*

## FINALISTS



### NHS Blood and Transplant 2015-25 Sustainability Strategy - Changing to Improve Sustainability

NHS Blood and Transplant is deserving of winning this award, as the organisation can demonstrate

a long term, systematic approach to managing its environmental risks, within a wider sustainability framework.

NHSBT's journey commenced in 2009, with the Carbon Management Plan, through to the current strategy. At each step of the journey we have exceeded our targets. Along the journey we have identified the needs and expectations of our key stakeholders, in terms of planning and strategy and this is continuing as we develop the future strategic direction and a NET Zero approach.



### NHS Business Services Authority Our journey from paper and plastic to a cleaner, greener, more sustainable future

The NHS Business Services Authority is a growing

organisation delivering many high-volume national services for the DHSC. Many of these have traditionally been paper-based, for example where we process over a billion prescriptions every year. With over 3,000 staff across eight sites nationally, we face environmental challenges from our estate management, our service delivery to staff behaviours.

We've met these challenges through digitisation, waste reduction, making green energy choices and behaviour change through staff engagement. Last year we joined many organisations before us in declaring a climate emergency and are working toward a new goal of Net Zero by 2030.



# ENVIRONMENTAL SUSTAINABILITY AWARD

## FINALISTS



### Northumbria Healthcare FT Sustainability Management & Implementation Group

Northumbria Healthcare demonstrated its desire to become a sustainable healthcare provider in 2008 when it employed

an Energy & Sustainability Officer, this was the start of the sustainability journey.

We began by changing the energy management group into a Sustainability Management Group chaired by a non-executive director with direct access to trust board a wide membership drawn from staff, governors and external partners. The sustainability team followed to develop the carbon reduction in energy, waste, travel & transport as well as high energy users. The results are achievement's that exceed national targets and winning internal staff awards. The journey continues.



### Nottingham University Hospitals Trust Team NUH the perfect climate for delivering outstanding health outcomes

Environmental sustainability is a key global challenge. NUH has sustainability embedded at the heart of it's vision and culture

We are innovators and advocates for learning, sharing and making positive benefits, across the whole of our networks; our spread is very far reaching but always inclusive of our patients, staff, partners and neighbours.

Our catering, medicines management, travel, transport choices, digital solutions, procurement methods and agile working; all have far reaching benefits across our care network but none would have been achieved without this multi-disciplinary approach.

Why are we successful?, we always dare to achieve more and more.....



### Sussex Community FT Care Without Carbon

Since Care Without Carbon (CWC) launched in 2014 we have worked hard to establish the meaning of sustainable healthcare, and to translate that into action to

reduce our impact on the environment. CWC is now shorthand for sustainable healthcare at Sussex Community, and is also established across our wider NHS partners.

We aim to minimise the need for healthcare through supporting prevention and self-care and at the same time we strive to minimise any negative impacts of our care provision on the environment and health. This approach ensures a truly sustainable healthcare service, practically, financially, structurally and culturally.



### The Newcastle upon Tyne Hospitals FT Declaring a Climate Emergency

We were the first healthcare organisation in the world to declare a Climate Emergency in 2019. We've worked hard since

to embed Sustainable Healthcare in Newcastle (Shine) into our culture and published a clear vision, long-term goals and five year action plan in our Climate Emergency Strategy.

This commitment has led to action, with numerous Shine projects improving patient experience whilst reducing waste, carbon and air pollution. Keen to scale up action we have led collaborative action in our city, across our regional Integrated Care System and were a key contributory author in the 'Delivering a Net Zero NHS' report.

## CATEGORY PARTNER



*AstraZeneca is a global, science-led biopharmaceutical company that focuses on the discovery, development and commercialisation of prescription medicines, primarily for the treatment of diseases in three therapy areas - Oncology, Cardiovascular, Renal & Metabolism and Respiratory & Immunology. AstraZeneca operates in over 100 countries and its innovative medicines are used by millions of patients worldwide.*

*With its global headquarters in Cambridge, AstraZeneca operates in five different locations in the UK, where around 8,300 employees work in research and development, manufacturing, supply, sales and marketing. We supply 40 different medicines to the NHS. The UK is also an important location for AstraZeneca's clinical trials; in 2018, we undertook 201 trials in the UK, involving 376 centres and over 7,000 patients.*

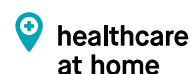
*For more information, please visit [www.astrazeneca.co.uk](http://www.astrazeneca.co.uk) and follow us on Twitter at @AstraZenecaUK*

# THANK YOU TO OUR PARTNERS

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## HSJ Awards 2021 is launching soon!

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