

HSJ AWARDS 2020

Partnered with



CELEBRATING 40 YEARS OF HEALTHCARE EXCELLENCE

PROJECT SHOWCASE

FOREWORD

HSJ reports on the NHS every day. We know that many staff are fatigued to the point of exhaustion, are struggling with the mental health problems that have been among the pandemic's most pernicious legacies and – to be honest – are just royally fed up with the world in general.

But we also know, that despite all of that – the NHS has continued to deliver care which is envied by the majority of the world's population. Furthermore, innovation has blossomed during the pandemic, with leaps in areas like the use of digital technology and improvements in care pathways that would have taken years – maybe decades – pre-pandemic.

The pandemic has not seen NHS staff retreat to their bunkers. Instead, more staff of all kinds than ever before have thrown themselves into finding new and better ways of doing things.

The proof of this particular pudding comes in the form of the winning entries to this year's HSJ Awards. You can read about each one in this 'book' and also hear direct from our judges about why these entries won each fiercely contested category.

To have simply survived the last year as an NHS worker is a source of pride. To have done so while devising and/or delivering an innovative service change or project is astonishing.

HSJ would like to thank all the entrants to this year's awards and to add our congratulations to those already being received by those who were shortlisted and, particularly, those who have won each category.

Nobody in the NHS is likely to forget 2020. We hope the HSJ Awards will help remind all that among the trauma and the struggle, the NHS still managed to improve services and break new ground for the benefit of patients and staff.



Alastair McLellan
Editor
HSJ

HEADLINE PARTNER

The HSJ awards are renowned for shining a bright and brilliant spotlight on the inspirational ideas and initiatives that make a crucial difference every day to our NHS. For the fifth year running, GRI is proud to be the headline partner.

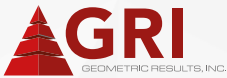
As a specialist provider of neutral vendor, outsourced recruitment solutions that deliver the agency rate cap, we know that creating a service where excellence, innovation, and efficiencies combine to ensure better outcomes is good for everyone.

The HSJ awards are all about honouring a multi-faceted collection of large transformative programmes to small, yet equally powerful, game changing ideas. It is about recognising the teams behind the service delivery, the technology behind the teams, and the individuals within those teams who have thought "how could we do this differently" so that the NHS can deliver the very highest quality of compassionate, life-changing, and life-saving care. This is the shared passion and determination which connects each and every one of you.

Congratulations to all the shortlisted organisations, highly commended and the winners for your incredible work. In these challenging times you serve as an inspiration to organisations up and down the country, encouraging teams to continually improve and adapt best practices – you deserve every accolade.



Andrew Preston
Chief Executive Officer
GRI



GRI in the UK provides an award-winning outsourced solution to managing the agency rate cap and ensuring that quality, compliant temporary workers are booked onto every shift. Since 2001, we have revolutionised the procurement and management of recruitment agency services, achieving significant savings and compliance assurance for both private healthcare organisations and the NHS. Through a blend of account management and technology, we drive fairer commercial relationships and higher standards amongst supplying recruitment agencies. Agency charges are standardised and controlled, administrative burdens minimised, and compliance bolstered.

Our neutral vendor model is particularly adept at flexing to meet sudden requirements with a proven track record in managing this precise scenario. Whether these are large scale, unplanned surges such as sickness or large scale planned surges during contract mobilisations, our extensive agency reach and ability to move fast is a key reason why hiring organisations choose to partner with GRI.

During the Covid-19 pandemic, we are proud to have supported one of our facilities management clients on a rapid build and fit-out project for the NHS Project Nightingale Hospital in London. We facilitated the deployment of over 500 workers per day supporting this key service, with our teams working through the night in partnership with our panel agencies to deliver.

We also help organisations optimise their approach to bank management. With both our bank and agency management solutions powered by our leading-edge, intuitive e-tips® technology, clients partnering with GRI gain complete visibility over their entire temporary workforce.

Switching to our model takes, on average, 8-12 weeks and offers a risk-free and budget-friendly opportunity to transform the costs and processes associated with temporary recruitment. Implementing our solution does not require up-front expenditure. Instead, it is self-funding via a small percentage of the savings we achieve for organisations.

Working with GRI means working with independent workforce management experts. As a neutral vendor we have no affiliation with supplying recruitment agencies. We opt, instead, for an influential negotiating position across the agency world. Over 3,750 agency suppliers (20% of the UK's recruitment agencies) are signed up to our terms and conditions. This guarantees no conflict of interest ensuring we can truly recommend the optimum recruitment strategy for your needs.

Importantly our focus is also on empowering organisations to improve their strategic approach to temporary recruitment, thanks to our management information capabilities and business intelligence reporting. This expertise has seen us become a market leader, entrusted with close to £1billion pounds of recruitment spend on behalf of over 150 clients – equating to the deployment of 60,000 temporary workers a week.

We would welcome the opportunity to discuss your requirements and how we may be able to help. To find out more visit <https://www.geometricresults.co.uk> or call 01565 682 020.

CLINICAL LEADER OF THE YEAR

WINNER



JALAK SHUKLA, LEAD CLINICAL PHARMACIST FEDERATED4HEALTH, HARINGEY GP FEDERATION

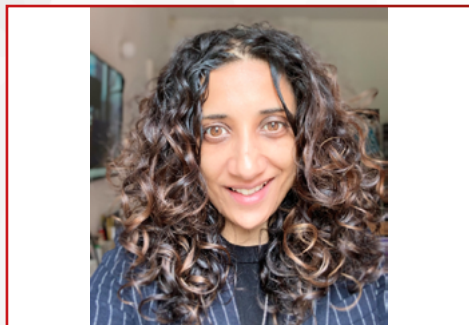
On behalf of Federated4Health we would like to collectively nominate Jalak Shukla for this award. Jalak has shown dedication and worked extraordinary hard to lead and embed a new Clinical Pharmacist workforce into primary care across the 36 GP surgeries in Haringey. Jalak has not only inspired her own Clinical Pharmacy team, but has also influenced the wider healthcare arena. Jalak has the passion and drive to work collaboratively with others and seamlessly connect healthcare services. She has encouraged the team to develop in order to deliver better patient outcomes, high quality care and become clinical leaders in their own right.

JUDGES COMMENTS

The judges were impressed by the outstanding implementation of Jalak's programme of embedding pharmacists in general practice. This has clearly encouraged others to overcome challenges in leadership, moving to more professionally diverse clinical leadership in primary care.

CLINICAL LEADER OF THE YEAR

HIGHLY COMMENDED



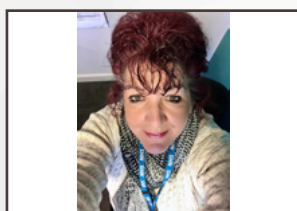
Dr Sarbjit Clare MBE, Deputy Medical Director and Consultant Acute Physician Sandwell and West Birmingham Hospitals Trust

Dr Sarbjit Clare MBE, Deputy Medical Director and Consultant Acute Physician Dr Clare is renowned for her authentic clinical leadership. She leads a "Women Empowering Women" group, has delivered a national conference, a "Fearless" workshop, given empowerment awards and launched a podcast. She shows a true connection and compassion for her teams introducing energy pods for wellbeing which created a snowball effect for other wellbeing initiatives for staff across the Trust. She has been critical in leading her team during the pandemic and was awarded an MBE for her leadership and services to the NHS. She created a redeployment education package to rewriting rotas to caring for hundreds of COVID patients.

JUDGES COMMENTS

The judges felt that Dr Sarbjit showed inspirational clinical leadership which facilitated the challenge of traditional boundaries in clinical and organisational groups across a range of change projects. Dr Sarbjit demonstrated she is putting real energy and engagement into the inclusion agenda.

FINALISTS



Nicola Jane Allen, Clinical Lead for Community Services Gateshead Care Partnership, Gateshead Health FT

In 2014 the Gateshead Care Partnership appointed Nicola Allen as Clinical Lead for Community

Services to transform and integrate care and improve quality.

As Clinical Lead Nicola

- Led the safe mobilisation of over 25,000 patients and 600 staff to a new provider
- Delivered quantifiable benefits to patients through improved quality and better integration between primary, community and acute care
- Created an effective and timely clinical governance regime which improved clinical quality
- Developed clinical leaders at all levels
- Led by example throughout the Covid pandemic by taking a frontline role

Nicola has made an exceptional contribution to patient care, staff development and the Partnership.



Anne Frampton, Consultant in Paediatric Emergency Medicine University Hospitals Bristol and Weston FT

As Clinical Lead for Transformation, Anne has led the development and implementation of an

exemplar quality improvement strategy and programme for the last seven years. Under her leadership the organisation has moved from a model of top down transformation, towards a culture of empowered staff who continuously improve.

This success is demonstrated through data, as well as the on-the-ground impact in clinical services. As Anne is now leaving the post, she was nominated to recognise and thank her for her contribution, dedication, and energy over the last seven years.

CLINICAL LEADER OF THE YEAR

FINALISTS



**Dr Jonathan Kwan, Consultant Nephrologist and Divisional Medical Director
Dartford and Gravesham Trust**

Dr Kwan is a frontline-doctor, newly-awarded MBE and true NHS role-model! Through tireless engagement, he marshalled all parts of the hospital to face the pandemic, protecting patients and staff. Colleagues admired his energy, foresight and decision-making.

He orchestrated reconfiguration at unprecedented pace. Understanding the power of instant information sharing, he WhatsApps frequently and chairs a daily Educational/MDT event. Sustaining staff resilience, he makes daily morale-boosting visits to all frontline areas and delivers valued pastoral care for sick colleagues. With a Churchillian approach to toil and sweat and encouraging staff-fitness, he organised a September 2020 London-Brighton Charity Bike Ride, raising thousands.



**Dr Stephen Lytton, GP Clinical Lead for Respiratory
East Sussex CCG and Seaside Medical Centre**

Dr Stephen Lytton provides exceptional clinical leadership through his roles as GP, CCG

Clinical Lead, GP trainer, mentor and Local Medical Committee member. He consistently strives to identify, develop and promote opportunities to deliver the highest standards of healthcare, achieving demonstrable improvements in admission rates, prescribing practices and patient experience.

As Respiratory Clinical Lead, Stephen has forged strong links between primary, community, secondary care and the voluntary sector, building a holistic system approach which centres and empowers the patient. Under his leadership, respiratory services have become more effective, knowledgeable and resilient, with a clear culture of shared learning and collaboration.



**Anne Pullyblank, Medical Director and Consultant Colorectal Surgeon
West of England AHSN**

We would like to recognise and celebrate the exceptional clinical and quality leadership of Anne Pullyblank. Leading from the front, Anne has overseen multi-stakeholder QI projects at both local and regional level.

Anne's wonderful ability to engage people through calm and thoughtful dialogue, listening to views of diverse groups of stakeholders, and using this insight to bring people along on the journey has led to large and significant wide scale improvements in patient safety. At the heart of everything Anne does is this desire to improve patient safety and experience. Anne would be a truly deserving winner of this award.



**Sam Tyrer, Prevention and Engagement Lead
Lancashire & South Cumbria FT**

Sam Tyrer was working as a staff nurse in 2017, taking care of people who had attempted to take their own lives.

Witnessing this, alongside his own personal story, had a profound effect on him and he felt driven to do more. Sam created Change Talks - an event to raise awareness of mental health issues and teach the community about how they can help themselves.

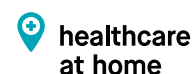
It has now evolved into an educational programme, designed to teach young people about an array of mental health issues and other topics such as drug, social media and knife crime. "

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HSJ Awards 2021 is launching soon!

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