

HSJ AWARDS 2020

Partnered with



CELEBRATING 40 YEARS OF HEALTHCARE EXCELLENCE

PROJECT SHOWCASE

FOREWORD

HSJ reports on the NHS every day. We know that many staff are fatigued to the point of exhaustion, are struggling with the mental health problems that have been among the pandemic's most pernicious legacies and – to be honest – are just royally fed up with the world in general.

But we also know, that despite all of that – the NHS has continued to deliver care which is envied by the majority of the world's population. Furthermore, innovation has blossomed during the pandemic, with leaps in areas like the use of digital technology and improvements in care pathways that would have taken years – maybe decades – pre-pandemic.

The pandemic has not seen NHS staff retreat to their bunkers. Instead, more staff of all kinds than ever before have thrown themselves into finding new and better ways of doing things.

The proof of this particular pudding comes in the form of the winning entries to this year's HSJ Awards. You can read about each one in this 'book' and also hear direct from our judges about why these entries won each fiercely contested category.

To have simply survived the last year as an NHS worker is a source of pride. To have done so while devising and/or delivering an innovative service change or project is astonishing.

HSJ would like to thank all the entrants to this year's awards and to add our congratulations to those already being received by those who were shortlisted and, particularly, those who have won each category.

Nobody in the NHS is likely to forget 2020. We hope the HSJ Awards will help remind all that among the trauma and the struggle, the NHS still managed to improve services and break new ground for the benefit of patients and staff.



Alastair McLellan
Editor
HSJ

HEADLINE PARTNER

The HSJ awards are renowned for shining a bright and brilliant spotlight on the inspirational ideas and initiatives that make a crucial difference every day to our NHS. For the fifth year running, GRI is proud to be the headline partner.

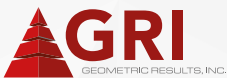
As a specialist provider of neutral vendor, outsourced recruitment solutions that deliver the agency rate cap, we know that creating a service where excellence, innovation, and efficiencies combine to ensure better outcomes is good for everyone.

The HSJ awards are all about honouring a multi-faceted collection of large transformative programmes to small, yet equally powerful, game changing ideas. It is about recognising the teams behind the service delivery, the technology behind the teams, and the individuals within those teams who have thought "how could we do this differently" so that the NHS can deliver the very highest quality of compassionate, life-changing, and life-saving care. This is the shared passion and determination which connects each and every one of you.

Congratulations to all the shortlisted organisations, highly commended and the winners for your incredible work. In these challenging times you serve as an inspiration to organisations up and down the country, encouraging teams to continually improve and adapt best practices – you deserve every accolade.



Andrew Preston
Chief Executive Officer
GRI



GRI in the UK provides an award-winning outsourced solution to managing the agency rate cap and ensuring that quality, compliant temporary workers are booked onto every shift. Since 2001, we have revolutionised the procurement and management of recruitment agency services, achieving significant savings and compliance assurance for both private healthcare organisations and the NHS. Through a blend of account management and technology, we drive fairer commercial relationships and higher standards amongst supplying recruitment agencies. Agency charges are standardised and controlled, administrative burdens minimised, and compliance bolstered.

Our neutral vendor model is particularly adept at flexing to meet sudden requirements with a proven track record in managing this precise scenario. Whether these are large scale, unplanned surges such as sickness or large scale planned surges during contract mobilisations, our extensive agency reach and ability to move fast is a key reason why hiring organisations choose to partner with GRI.

During the Covid-19 pandemic, we are proud to have supported one of our facilities management clients on a rapid build and fit-out project for the NHS Project Nightingale Hospital in London. We facilitated the deployment of over 500 workers per day supporting this key service, with our teams working through the night in partnership with our panel agencies to deliver.

We also help organisations optimise their approach to bank management. With both our bank and agency management solutions powered by our leading-edge, intuitive e-tips® technology, clients partnering with GRI gain complete visibility over their entire temporary workforce.

Switching to our model takes, on average, 8-12 weeks and offers a risk-free and budget-friendly opportunity to transform the costs and processes associated with temporary recruitment. Implementing our solution does not require up-front expenditure. Instead, it is self-funding via a small percentage of the savings we achieve for organisations.

Working with GRI means working with independent workforce management experts. As a neutral vendor we have no affiliation with supplying recruitment agencies. We opt, instead, for an influential negotiating position across the agency world. Over 3,750 agency suppliers (20% of the UK's recruitment agencies) are signed up to our terms and conditions. This guarantees no conflict of interest ensuring we can truly recommend the optimum recruitment strategy for your needs.

Importantly our focus is also on empowering organisations to improve their strategic approach to temporary recruitment, thanks to our management information capabilities and business intelligence reporting. This expertise has seen us become a market leader, entrusted with close to £1billion pounds of recruitment spend on behalf of over 150 clients – equating to the deployment of 60,000 temporary workers a week.

We would welcome the opportunity to discuss your requirements and how we may be able to help. To find out more visit <https://www.geometricresults.co.uk> or call 01565 682 020.

CHIEF EXECUTIVE OF THE YEAR

WINNER

Partnered by



ROB WEBSTER, CHIEF EXECUTIVE SOUTH WEST YORKSHIRE PARTNERSHIP FT

Rob joined South West Yorkshire after spending two years as chief executive of the NHS Confederation. He has worked in healthcare since 1990, including national roles at the Department of Health, and was a director for the Prime Minister's delivery unit in the Cabinet Office. He has also run both NHS Calderdale and Leeds Community Healthcare Trust.

He has been leading the work of the West Yorkshire and Harrogate integrated care system.

JUDGES COMMENTS

HSJ's chief executive of the year was a run-away winner, securing twice as much support for the top spot as any other candidate. Rob Webster is committed to improving staff wellbeing and, particularly, to making sure NHS system working serves the wider needs of local populations. But perhaps most significantly, it is hard to imagine a chief who might argue more strongly against the focus on one individual rather than a wider group of leaders in an organisation or a system. The judges concluded that this combination of humility, support for staff and partners and a focus on population needs was the near perfect combination for a leader in today's NHS.

CHIEF EXECUTIVE OF THE YEAR

FINALISTS



Dame Jackie Daniel, Chief Executive
The Newcastle Upon Tyne Hospitals FT

Dame Jackie has run the Newcastle hospitals since 1 May 2018 and before that ran the University Hospitals of Morecambe Bay Foundation Trust, where she led out of special measures. She has worked as chief executive of acute, mental health and specialist trusts for the last 20 years after starting her career as a nurse.

She is also a member of the NHS Assembly, was influential in the development of the NHS Long Term plan and chairs the Shelford Group, which represents the ten largest teaching and research hospitals in England.



Sir Mike Deegan CBE, Group Chief Executive
Manchester University FT

Sir Michael was also chief executive of Central Manchester University Hospitals Foundation Trust from 2001: it merged with the University Hospital of South Manchester Foundation Trust in 2017 to form the new trust which runs 10 hospitals and also community services. He has also worked as chief executive at Warrington Hospital and North Cheshire Hospitals Trust, and held the post of director of human resources for the NHS.

He has worked widely across the public sector including roles in local government and education and was involved in the preparation of the NHS Plan in 2000.



Dame Marianne Griffiths, Chief Executive
Brighton and Sussex University Hospitals Trust and Western Sussex Hospitals FT

Dame Marianne has run Western Sussex since 2009, seeing it become one of the first acute trusts to be ranked outstanding by the Care Quality Commission. In 2017, she took on the additional role of running BSUH as part of an agreement under which Western Sussex provides management support. The two trusts are expected to merge later in 2021.

She is a nurse by background but later gained accountancy qualifications before working at NHS South East Coast and then Kent and Medway Strategic Health Authority.



Julian Hartley, Chief Executive
Leeds Teaching Hospitals Trust

Julian has been chief executive of Leeds Teaching Hospitals Trust since 2013, during which time it has seen significant improvements in its staff engagement score in the NHS staff survey. He also chairs the West Yorkshire Association of Acute Trusts and is part of the leadership team for the West Yorkshire and Harrogate Care Partnership.

In 2019 he was seconded to work on the NHS People Plan, concentrating on culture, devolved workforce responsibilities and making the NHS a better place to work. Before moving to Leeds, Julia has worked as chief executive in both the acute and commissioning sectors after joining the NHS as a management trainee.

CATEGORY PARTNER



Korn Ferry is a global organizational consulting firm. We work with our clients to design optimal organization structures, roles, and responsibilities. We help them hire the right people and advise them on how to reward and motivate their workforce while developing professionals as they navigate and advance their careers.

Our 7,000 experts in more than 50 countries deliver on five core areas:

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