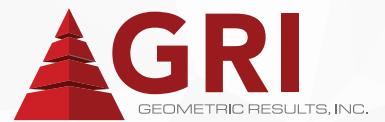


# HSJ AWARDS 2020

Partnered with



CELEBRATING 40 YEARS OF HEALTHCARE EXCELLENCE

## PROJECT SHOWCASE

# FOREWORD

HSJ reports on the NHS every day. We know that many staff are fatigued to the point of exhaustion, are struggling with the mental health problems that have been among the pandemic's most pernicious legacies and – to be honest – are just royally fed up with the world in general.

But we also know, that despite all of that – the NHS has continued to deliver care which is envied by the majority of the world's population. Furthermore, innovation has blossomed during the pandemic, with leaps in areas like the use of digital technology and improvements in care pathways that would have taken years – maybe decades – pre-pandemic.

The pandemic has not seen NHS staff retreat to their bunkers. Instead, more staff of all kinds than ever before have thrown themselves into finding new and better ways of doing things.

The proof of this particular pudding comes in the form of the winning entries to this year's HSJ Awards. You can read about each one in this 'book' and also hear direct from our judges about why these entries won each fiercely contested category.

To have simply survived the last year as an NHS worker is a source of pride. To have done so while devising and/or delivering an innovative service change or project is astonishing.

HSJ would like to thank all the entrants to this year's awards and to add our congratulations to those already being received by those who were shortlisted and, particularly, those who have won each category.

Nobody in the NHS is likely to forget 2020. We hope the HSJ Awards will help remind all that among the trauma and the struggle, the NHS still managed to improve services and break new ground for the benefit of patients and staff.



**Alastair McLellan**  
Editor  
**HSJ**

# HEADLINE PARTNER

The HSJ awards are renowned for shining a bright and brilliant spotlight on the inspirational ideas and initiatives that make a crucial difference every day to our NHS. For the fifth year running, GRI is proud to be the headline partner.

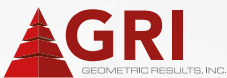
As a specialist provider of neutral vendor, outsourced recruitment solutions that deliver the agency rate cap, we know that creating a service where excellence, innovation, and efficiencies combine to ensure better outcomes is good for everyone.

The HSJ awards are all about honouring a multi-faceted collection of large transformative programmes to small, yet equally powerful, game changing ideas. It is about recognising the teams behind the service delivery, the technology behind the teams, and the individuals within those teams who have thought "how could we do this differently" so that the NHS can deliver the very highest quality of compassionate, life-changing, and life-saving care. This is the shared passion and determination which connects each and every one of you.

Congratulations to all the shortlisted organisations, highly commended and the winners for your incredible work. In these challenging times you serve as an inspiration to organisations up and down the country, encouraging teams to continually improve and adapt best practices – you deserve every accolade.



**Andrew Preston**  
Chief Executive Officer  
**GRI**



*GRI in the UK provides an award-winning outsourced solution to managing the agency rate cap and ensuring that quality, compliant temporary workers are booked onto every shift. Since 2001, we have revolutionised the procurement and management of recruitment agency services, achieving significant savings and compliance assurance for both private healthcare organisations and the NHS. Through a blend of account management and technology, we drive fairer commercial relationships and higher standards amongst supplying recruitment agencies. Agency charges are standardised and controlled, administrative burdens minimised, and compliance bolstered.*

*Our neutral vendor model is particularly adept at flexing to meet sudden requirements with a proven track record in managing this precise scenario. Whether these are large scale, unplanned surges such as sickness or large scale planned surges during contract mobilisations, our extensive agency reach and ability to move fast is a key reason why hiring organisations choose to partner with GRI.*

*During the Covid-19 pandemic, we are proud to have supported one of our facilities management clients on a rapid build and fit-out project for the NHS Project Nightingale Hospital in London. We facilitated the deployment of over 500 workers per day supporting this key service, with our teams working through the night in partnership with our panel agencies to deliver.*

*We also help organisations optimise their approach to bank management. With both our bank and agency management solutions powered by our leading-edge, intuitive e-tips® technology, clients partnering with GRI gain complete visibility over their entire temporary workforce.*

*Switching to our model takes, on average, 8-12 weeks and offers a risk-free and budget-friendly opportunity to transform the costs and processes associated with temporary recruitment. Implementing our solution does not require up-front expenditure. Instead, it is self-funding via a small percentage of the savings we achieve for organisations.*

*Working with GRI means working with independent workforce management experts. As a neutral vendor we have no affiliation with supplying recruitment agencies. We opt, instead, for an influential negotiating position across the agency world. Over 3,750 agency suppliers (20% of the UK's recruitment agencies) are signed up to our terms and conditions. This guarantees no conflict of interest ensuring we can truly recommend the optimum recruitment strategy for your needs.*

*Importantly our focus is also on empowering organisations to improve their strategic approach to temporary recruitment, thanks to our management information capabilities and business intelligence reporting. This expertise has seen us become a market leader, entrusted with close to £1billion pounds of recruitment spend on behalf of over 150 clients – equating to the deployment of 60,000 temporary workers a week.*

*We would welcome the opportunity to discuss your requirements and how we may be able to help. To find out more visit <https://www.geometricresults.co.uk> or call 01565 682 020.*



# ACUTE OR SPECIALIST TRUST OF THE YEAR

## WINNER



## SHERWOOD FOREST HOSPITALS FT

Sherwood Forest Hospitals NHS Foundation Trust. We are a Trust with a sustained record of improvement, with the best staff engagement scores in the Midlands and the only Outstanding hospital site in the region. We are integrated in our community, living our Healthier Communities, Outstanding Care strategy with a focus on the physical and mental wellbeing of our colleagues. Leaders within our system we are hugely proud of the TeamSFH response to Covid-19 in terms of patient care, colleague welfare and community engagement.

### JUDGES COMMENTS

*The judges were inspired and unanimous in their decision. They were impressed by the 5 year improvement journey to outstanding. They also appreciated the humble and authentic presentation of their improvements. Sharing of good practice and outreach to support other organisations across the NHS, supported the view that their internal improvements were sustainable. There was a good balance of evidence and measurement, coupled with patient and staff experience and feedback. The use of patient and staff stories to demonstrate the improvements was admirable and showcased the role of Sherwood as an anchor institution in the local community.*

# ACUTE OR SPECIALIST TRUST OF THE YEAR

## HIGHLY COMMENDED



### Northumbria Healthcare FT

2020 has been an exceptionally busy year by any normal standards, with great outcomes for Northumbria on all key quality priorities. Given all that has happened in an incredible year of meeting the challenge of the pandemic head on, I feel especially motivated to enter this year. I want to pay tribute to the extraordinary contribution of my colleagues, and some of our key learning from a quality perspective.

Covid-19 has provided an important reminder that we need a relentless focus on what is important for patients and staff. This enabled us to be rated 'Outstanding' for the second time.

## JUDGES COMMENTS

*The judges said this was a great submission with measurable and demonstrable evidence of sustained success across all domains. They specifically want to commend the Rubic QI work and their international outreach to Tanzania. The ability to reach out beyond their local boundaries with international sharing of their teaching programme was very impressive.*

## FINALISTS



### Epsom and St Helier University Hospitals Trust

The improvements we have delivered in recent years have resulted in a complete transformation for our organisation, and although these

improvements run across and through our Trust, they all come back to three golden threads:

- Delivering a future - After decades of strategic inertia, we have transformed patient outcomes and delivered on our ambition to secure a viable and long-term future where outstanding care is key
- Co-designed a compassionate culture - through an extensive programme of co-design we made 'respect' our core value
- Pioneering partnerships - We led the way in creating, developing and spreading integrated care partnerships



### Maidstone and Tunbridge Wells Trust

Maidstone and Tunbridge Wells NHS Trust has transformed its services in the last five years. The Trust is now one of the top performing Trusts in the

country for cancer services, and has moved from a history of intervention to being regarded as a leader in high quality care provision and innovation.

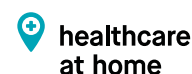
We have come so far by ensuring that we put the power of change in the hands of our people. Our mission is simple: to provide outstanding care, delivered by our exceptional people.

# THANK YOU TO OUR PARTNERS

## Headline Partner



## Category Partners



## Support Partners



## Charity Partner



## HSJ Awards 2021 is launching soon!

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